



9.8.2017

LIMITED WARRANTY AND TERMS OF DELIVERY

Warranty

ionSign grants a warranty of two (2) years for all delivered devices and software services. The warranty starts on the date of the delivery and it covers material and manufacturing defects. The warranty does not cover defects caused by improper use or installation nor does it cover defects caused by factors out of ionSign's control. These would be for instance grid malfunction or service changes of network operators services.

ionSign delivers a new device to replace the defected one, without cost. Alternatively, ionSign may repair the defected device. The defected device must be returned to ionSign, if required, at ionSign's cost. The warranty does not cover dismantling, installation, and introduction costs and the like.

ionSign warrants that the provided software essentially manage with their designed tasks, at the time of delivery. All significant software defects are covered by the warranty. The defects will be resolved without unnecessary delay. The resolution may be an instruction to circumvent the defect.

If the delivery includes third party products or services, these are only covered by the applicable warranty provided by that third party.

Terms of Delivery

Title to the delivered goods transfers to the client, when the invoiced price is paid in full. All immaterial rights related to devices and services remain the property of ionSign. If the service was a design assignment, the client assumes the right to use and further develop the assignment results.

ionSign is eligible to use the client's name as a reference in its marketing. ionSign is not eligible to disclose the order details without prior consent.

In case of a force majeure, preventing to act according to the purchase agreement, the affected party will start immediate negotiations to assess the effects of the obstacle on the scope and schedule of the purchase agreement.

ionSign appropriately backs up client's data residing on its servers. In spite of this, ionSign assumes no responsibility of possible damage due to loss of data.

ionSign assumes no responsibility of direct or indirect damage to property or people, nor work or travel expenses, caused by using its services or devices, unless due to gross negligence. ionSign's financial liability is always limited to the value of the delivered goods and services, unless otherwise inflicted by the Finnish law.

Design assignments

With regard to design assignments, ionSign follows the IT2015 terms and conditions.